



FACILITY OPERATIONS

WORKFORCE ACCOMMODATIONS



Stay Well. Work Well.

Civeo (NYSE: CVEO) is a workforce accommodations specialist dedicated to helping people maintain healthy, productive, and connected lives while living and working away from home.

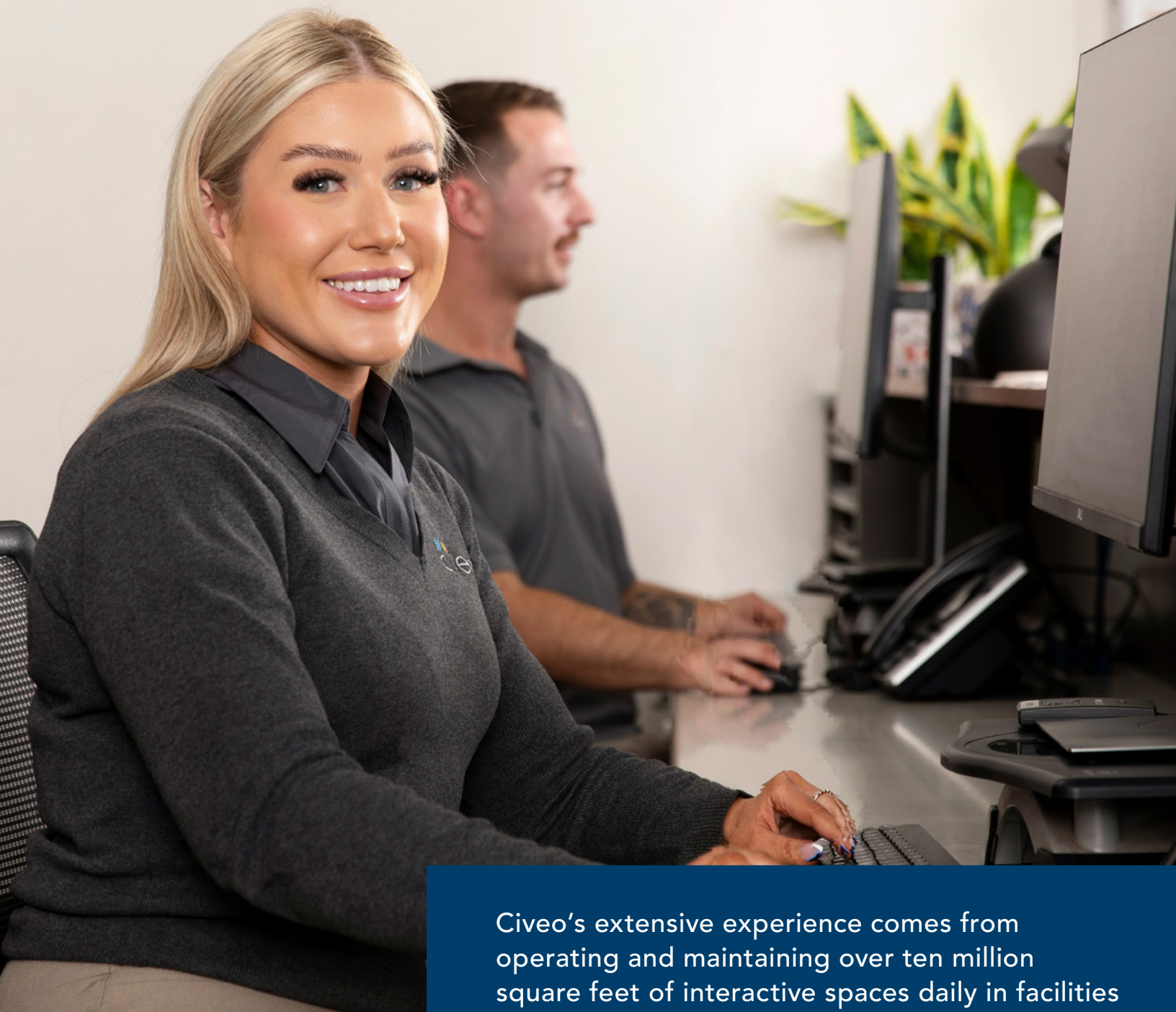
Civeo is one of the world's largest integrated providers of workforce accommodations, offering a full suite of hospitality services including lodging, food services, housekeeping, site utilities, and property maintenance. Our extensive experience comes from owning and operating over 26,000 rooms in the US, Canada, and Australia, in addition to the properties entrusted to us by our clients.

Our belief is that a well-rested employee with a balanced lifestyle will be more productive at work – making Civeo a key partner in the success of our customers' operations.





Facility Operations



Civeo's extensive experience comes from operating and maintaining over ten million square feet of interactive spaces daily in facilities across the United States, Canada, and Australia.

MENU OF FACILITY MANAGEMENT SUPPORT SERVICES



Catering & Food Services

- Ready-Made Lunch Pre-Orders
- Nutrition Labeling Program
- Food Safety Management System



Housekeeping & Janitorial

- Guest Rooms & Common Areas
- Flexible Cleaning Frequencies
- Integration with Housing Management System



Facility Maintenance

- Preventative Maintenance
- Warranty Services
- Snow Removal/Landscaping
- MOBI™ Maintenance App



Reservations & Room Management

- 24/7 Live Agents
- Online Booking Requests
- PMS Integration
- Client Coordinator Access



Travel Logistics

- 24/7 Travel Support Services
- Air & Ground Logistics
- Real-Time Tracking & Reporting
- Passenger Manifest Balancing



Front Desk Reception

- 24/7 Guest Services
- Check-in/out Agents
- Check-in/out Self-Serve Kiosks
- Guest Welcome Guide



Laundry Operations

- Commercial Laundry
- Linen Inspection and Replacement
- Guest Laundry Services



Water & Wastewater Management

- Operations & Maintenance
- Treatment Plants
- Testing & Monitoring
- Store & Haul



Security/Surveillance

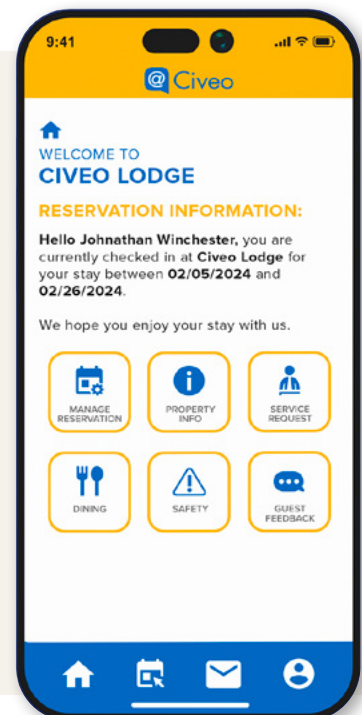
- Cloud-Based Surveillance
- On-Site Analytics
- Heat Mapping & Activity Patterns
- Motion Search

@CIVEO GUEST APP

Plan your Stay. Plan your Day.

Guests staying at a Civeo-owned or operated property can enhance their guest experience by downloading the @Civeo Guest App before their visit.

- Manage your reservations.
- Complete check-in forms before your arrival.
- View flight and bus schedules.
- View property information including facility maps, service and amenity overviews, and service hours.
- View daily menu updates and nutritional information.
- Submit housekeeping and maintenance requests.
- Connect with Guest Services for support.
- Receive guest notifications including service updates, safety bulletins,



Food Services



Reaching far beyond simple cafeteria-style food, we have carefully honed our dining experience, offering fresh, nutritionally-packed ingredients in dishes that are tailored to individual preferences and dietary requirements.

CULINARY DELIGHT WITH EVERY MEAL SERVED

Variety Tailored to Your Needs

Our menu cycles are regularly refreshed by our in-house development chefs. Whether it's an omelet station in the morning or wok station in the evening, we have a range of options available to sustain guest interest and avoid menu fatigue.

Our certified chefs who develop and oversee our menus and food service operations can address any culturally diverse, religious, medical, and lifestyle-specific requirements of your workforce.

Consistency

Our extensive recipe management database ensures consistent quality, portion size, and presentation for every dish we serve.

Food Safety

We serve millions of meals every year, and with that comes tremendous responsibility and care. Quality and food safety are ensured through Civeo's use of government-approved suppliers, staff training, stringent procedures, and our integration of Hazard

Analysis Critical Control Point (HACCP) systems (the United Nations' international standard for food safety).

{EDI}TM MEAL ORDERING SYSTEM

À la Carte Cook-to-Order Dining

Gone are the days of typical, bland meals, limited selection, and long cafeteria lineups.

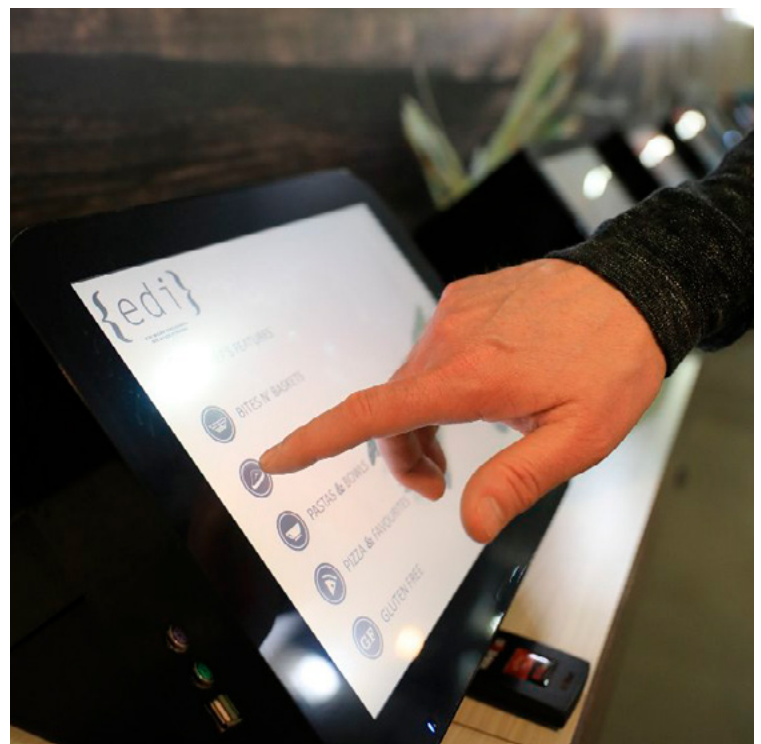
As an optional extension to our food services offering, Civeo's proprietary {edi}TM (ed-ee) digital self-serve kiosks allow guests to conveniently order their meal from our personalized cook-to-order touchscreens.

{edi} touchscreens are fully customizable for our clients and can be tailored to suit varying schedules or guest dietary needs.

As with all of Civeo's food services, {edi} can make allowances for cultural, medical, and lifestyle dietary requirements.

{edi} enhances the guest dining experience by offering:

- Reduced lineups and wait times
- Personalized, à la carte restaurant-style menu options





Orchestrating an Exceptional Guest Experience

Civeo's facility management services ensure that when the workday is complete, your people return to a clean and comfortable space where rest is their only focus.

A comfortable, welcoming, efficiently run facility requires a coordinated effort between teams of hospitality professionals and skilled trades. This is especially true when working and operating in remote locations.





Remarkable Guest Experiences

Working away from home in remote regions can be challenging. Every interaction we have with our guests is designed to make a meaningful difference in the lives of the people we serve.

It's What We Do.



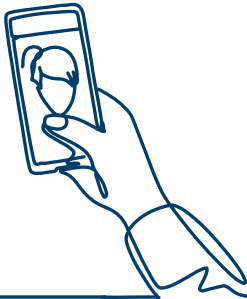
Travel

Travel assistance for flights, ground transportation, and room bookings in one consolidated itinerary.



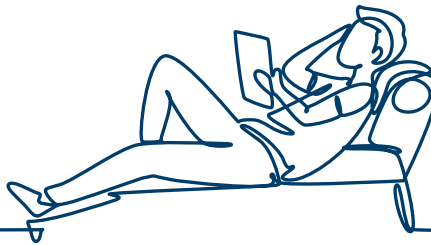
Welcome

A warm check-in upon arrival gets guests situated with a host of amenities to enjoy during their stay.



Connect

Digital connections bridge the distance between those we serve and the people they care for most.



Rest

A clean, comfortable, quiet space to rest and relax after a productive day on the job.



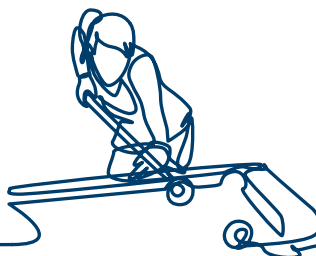
Nourish

Culinary delight in every meal served with fresh, nutrient-rich dishes to fuel the day.



Exercise

Maintaining an active routine contributes to a balanced lifestyle while working remotely.



Play

Spaces to gather, socialize, and have fun create a friendly sense of community for guests.



Results in a more productive, balanced workforce.

Let's Connect.

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